

Inbound Calls

Do Not Disturb

Setting Your Phone To Do Not Disturb

You can easily avoid interruption by setting your phone to do not disturb. This will send your calls directly to your voice-mail or play a busy tone without your phone ringing.

Quick Guide

1. Log into <https://portal.herotel.uk> > Voice and select the number you want to use **Do Not Disturb** with.
2. Select **Incoming Calls > Do Not Disturb**.
3. Click box to **Enable Do Not Disturb Service**.
4. Click box to **Play Busy Tone**, if not selected the caller will be diverted to voicemail.
5. Click **Save settings** to update.

Inbound Calls

Automatically forward calls to voicemail or play busy tone if you do not wish to be disturbed

☐ Enable Do not Disturb Service

Select the time schedule for do not disturb:

- ✓ At all times
- During Work Hours
- Outside of Work Hours
- During Available Hours
- Outside Available Hours
- During User Defined Hours
- Outside User Defined Hours

ing caller to your Voicemail

Note: You are able to select an option for when you want this function to be active.

Unique solution ID: #1014

Author: Support

Last update: 2018-11-15 22:31