Inbound Calls

Simultaneous Ring

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Use Simultaneous Ring to call up to five other phones simultaneously (SimRing) or specify a delay and stagger using Hunt mode.

Quick Guide

1. Log into https://portal.herotel.uk
2. Select **Voice tab** > Phone number you require SimRing on
3. Select **Incoming Calls** > **Simultaneous Ring**
4. Set your target numbers
5. Only untick hunt mode if you want to follow the features for that line, otherwise you should leave hunt mode enabled
6. Specify your time schedule
7. Set delay before ringing (0=immediately)
8. Click **Save settings** to update.

Note: If you need to configure forwarding rules on the individual DID, use the Forwarding or trunking feature to access that individual DID.

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