# Account Management Account Overview Account Overview

The account summary dashboard provides a broad overview of your account. In this dashboard you can view **account balance**, **plan details** and **customer account summary**.

## **Quick Guide**

#### Step 1: Make a Payment

- 1. Log into <u>https://portal.herotel.uk</u>.
- 2. Select Account > Payments.
- 3. Click Add credit now.
- 4. Add credit card details or select a saved card in the pop up.
- 5. Click Add Account Credit to make payment.

#### Step 2: Account Summary

- 1. Log into CloudPBX.
- 2. Select Account >Summary for a brief summary of your account
- 3. Select Account > Charges for a breakdown of charges on your account
- 4. Select Account > Plan for a detailed breakdown of your monthly plan and fees
- 5. Select Account > Records to search for specific billing fees and calls made on your account.

### **Account Management**

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