

Billing Questions

Does Hero Invoice monthly?

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No. Hero does not invoice monthly as all services are prepaid. You will be emailed a receipt every time you add funds to your Hero account. Our service operates in much the same way as a prepaid mobile account.

To see a record of transactions for a bill period select the Account/Plan option in the Hero Portal.

To view Account Overview

1. Log into <https://portal.herotel.uk>.
2. Select **Account > Plan**.

Unique solution ID: #1100

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