

Inbound Calls

Caller ID and Rejection Options

Caller ID and Call Rejection Options

This feature helps you identify your Inbound caller's CLI and set any call rejection options.

Quick Guide

1. Log into <https://portal.herotel.uk> > select the number you want to use Caller ID & Rejections.
2. Select **CloudPBX > Inbound Calls > Caller ID & Rejections.**
3. Select the option
4. Click **Save settings** to update.

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Options associated with Caller ID and whether to accept anonymous or blacklisted callers

- ☐ Disable Call Waiting? *(Do not accept another call if you are already on a call)*
- ☐ Disable Caller ID name lookups for this line? *(By default we will attempt a 'reverse white pages' lookup for the Caller. NOTE: This may not always be accurate)*
- ☐ Reject all anonymous calls? *(Do not accept a call if the caller is blocking their Caller ID)*

Blacklisted Callers *(enter one number per line and include the area code):*

Save settings

Unique solution ID: #1015
Author: Support
Last update: 2016-05-28 03:34