

# Cloud PBX Features

## Feature Short Codes

### Feature Short Codes

Use the following **short codes** on your CloudPBX phone to setup various features from your handset instead of logging into the CloudPBX.

**NOTE:** Wherever you see 'xxx' below, this refers to a number you enter:

#### Popular codes

*55	Access Voicemail Portal
*88	Group Pickup
##	Perform a 'blind' transfer to another number (if not disabled)
#0	Perform an 'attended' transfer to another number (if not disabled)

#### Mail

*55	Access Voicemail Portal
*99	Voice Portal Menus

#### Forwarding and Locate me

*72xxx	Call Forward Always Activation
*73	Call Forward Always Deactivation
*92xxx	Call Forward No Answer Activation
*93	all Forward No Answer Deactivation
*90xxx	Call Forward on Busy Activation
*91	Call Forward on Busy Deactivation
*561xxx	Enable and Set 'Locate Me' Number 1
*571	Deactivate 'Locate Me' Number 1
*562xxx	Enable and Set 'Locate Me' Number 2
*572	Deactivate 'Locate Me' Number 2
*563xxx	Enable and Set 'Locate Me' Number 3
*573	Deactivate 'Locate Me' Number 3

#### Do not disturb and Privacy options

*78	Do Not Disturb Activation
*79	Do Not Disturb Deactivation
*30	Caller ID Blocking Activation
*31	Caller ID Blocking Deactivation
*77	Anonymous Call Rejection Activation

# Cloud PBX Features

*87	Anonymous Call Rejection Deactivation
*60xxx	Selective Call Rejection (Blacklist) Addition
*80xxx	Selective Call Rejection (Blacklist) Removal
*65xxx	Make a call with Caller ID visible
*67xxx	Make a call with Caller ID blocked
*32	Anonymous caller screening Activation
*33	All callers screening Activation
*34	Call screening Deactivation

## Remote callback/dial-tone options

*94xxx	Remote Dialtone Service Number Addition
*95xxx	Remote Dialtone Service Number Removal
*96xxx	Remote Call-back Service Number Addition
*97xxx	Remote Call-back Service Number Removal
*98xxx	Remote Access Authorisation Pin Setup
*98	Removal of Remote Access Authorisation Pin (Trusted ANI only)

## Auto Attendant options

*22	Record your auto attendant message/menu for callers
*23	Playback your auto attendant message/menu
*24	Activate the auto attendant service on your line
*25	Deactivate the auto attendant service on your line

## Conferencing options

*40	Activate conferencing for my number (turn into conference room)
*41	Deactivate conferencing for my number
*42	Access your own conference room

## Group Pickup options

*88	Group Pickup
*89	Directed Group Pickup
*89x	Directed Group Pickup (with specified pickup number)

## Other options

*61	Call Waiting Activation
*81	Call Waiting Deactivation
*69	Call Return (Call back your last caller)
*66	Last Number Redial
*51	Who last called me?

# Cloud PBX Features

*37xxx	Set Authorisation Pin Code
*37	Remove Authorisation Pin Code (no digits after *37)
*74x	Program Speed Dial 8 (x can be 2-9)
*52	Toggle to activate/deactivate CloudPBX voicemail system
*54n	Set Call Diversion Timer where 'n' is number of seconds

## Feature codes during a call

##	Perform a 'blind' transfer to another number (if not disabled)
#0	Perform an 'attended' transfer to another number (if not disabled)
*1	Start/Stop a manual recording of a call (if not disabled)
*0	Disconnect from a call

**NOTE:** Some devices may use \* to access internal functions. Usually if this is the case, there should be a bypass code available.

For example, the Fritz!Box family of devices require \*# to be dialed first, so to dial the voicemail code it is \*#\*55.

Unique solution ID: #1046  
Author: Support  
Last update: 2020-01-23 23:01