

Billing Questions

Is there a contract term or cancellation fee if I join Hero?

What is the contract term if I join Hero?

For all Hero calling plans and bundles, these are on a month-by-month prepaid basis, so there is no contract term or any termination or cancellation fees.

All plans are prepaid a month in advance. If you do not use your plan or credit for the whole month there are no refunds of any prepaid balances.

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